

<b>Report to:</b>	<b>RESILIENT COMMUNITIES SCRUTINY COMMITTEE</b>
<b>Relevant Officer:</b>	Karen Smith, Director of Adult Services
<b>Relevant Cabinet Member</b>	Councillor Graham Cain
<b>Date of Decision/ Meeting</b>	5 November 2015

## THEMATIC DISCUSSION – DEMENTIA CARE

### 1.0 Purpose of the report:

- 1.1 To inform the Scrutiny Committee of dementia work and activity undertaken within the local area to allow a thematic discussion to take place on the topic.

### 2.0 Recommendation:

- 2.1 For Members of the Scrutiny Committee to note the contents of this report and identify any further information and actions required, where relevant.

### 3.0 Reasons for recommendation(s):

- 3.1 For Members of the Scrutiny Committee to be informed of local dementia activity undertaken across the Council and other statutory and third sector partners.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? Yes

- 3.3 Other alternative options to be considered:

Not applicable

### 4.0 Council Priority:

- 4.1 The relevant Council Priorities are "Safeguard and protect the most vulnerable" and "Improve health and well-being especially for the most disadvantaged"

## 5.0 Background Information

### 5.1 Blackpool Council: Adult Commissioning and Contracts

A **Dementia Care Homes Officer** recruited as part of the Commissioning and Contracts Team is in place until April 2016. The role delivers the Department of Health's Let's Respect training package to Blackpool residential and nursing homes since July 2013. Since April 2015, the training has extended into contracted care at home agencies.

The aim of the training is to create more dementia friendly environments and care practice within care settings.

To date, around 750 residential and nursing home staff and 45 Care at Home staff have attended Let's Respect training.

Half-day dementia awareness sessions for Members have been offered and arranged for 2<sup>nd</sup> and 27<sup>th</sup> November.

A day care service for moderate to advanced dementia people at **Keats** is jointly commissioned by the Council and Blackpool Clinical Commissioning Group (CCG). This service is for those individuals whose needs could not be met through other generic social day care provision.

The service supports an average of 14 people per day.

A **carers breaks** service for mental health is commissioned via Age UK. Typically providing breaks of 2-3 hours for people caring for people with dementia, the service receives 15-30 referrals per quarter and provides between 150-250 breaks per quarter.

This service is currently subject to a commissioning review, due to commence in November 2015.

### 5.2 Blackpool Council: Adult Social Care and Older Adult Community Mental Health

The **Older Adults Community Mental Health Team** (OA CMHT), with local authority social workers and support workers co-located at the Shorelands site in Blackpool with Lancashire Care NHS Foundation Trust (LCFT) staff. They work primarily with people with functional and organic mental disorders, a significant proportion of their time working with people with dementia who are under the care of an older adult psychiatrist. They undertake assessments, reviews and a heavy reliance on commissioned domiciliary care packages. They also commission a significant amount of residential and nursing care for people in the latter stages of dementia.

**Adult Social Care**, (Social Workers based at Bickerstaff Square) undertake regular assessments of people with dementia, from mild to severe, and undertake assessments, reviews and commissioning of services as per the OA CMHT.

Adult Social Care meet regularly with the OA CMHT to discuss which service would better meet people's needs and arrange transfers of care as appropriate, (primarily one way, to OACMHT).

### 5.3 Blackpool Council: Public Health

Public Health are engaged in work to deliver **Dementia Friends** sessions to the local community and businesses. Dementia Friends is an Alzheimer's Society initiative to increase awareness and understanding of dementia.

Public Health also co-ordinate the annual **Dancing with Dementia** celebration and produce a local dementia **map of services** which is used by local GP's.

### 5.4 Lancashire Care Foundation Trust (LCFT)

LCFT provide a **Rapid Intervention and Treatment Team** (RITT) which covers the Fylde coast, with a focus on supporting people with severe dementia to avoid unnecessary admissions to hospital. They work in domestic and residential/nursing settings. It is wholly staffed by Lancashire Care NHS Foundation Trust.

### 5.5 Fairness Commission: Dementia Action Alliance (DAA)

The **DAA** is a national programme from the Alzheimer's Society, with local alliances in place. The Blackpool DAA is comprised of local providers (Age UK, Empowerment, Carers Trust) as well as the statutory sector (including Blackpool Council) and other related organisations (Memory Assessment Clinic clinical research, Trinity Hospice).

Blackpool Fairness Commission has led in overseeing the local DAA. A quarterly DAA Network Meeting has been established which is now Chaired by the Chief Executive of Trinity Hospice. The Alheimers Society lead the co-ordination of all local DAA's.

### 5.6 NHS Memory Assessment Service (MAS)

The **MAS** provide dementia assessment and treatment for people signposted via their GP. The service receives between 60-70 referrals per month and has a caseload of around 600. Delivered from Shorelands.

### 5.7 Local dementia 3<sup>rd</sup> Sector provision

**Empowerment** provide a Dementia Advisor Service and Friendship Support Network

(commissioned by Blackpool CCG).

**Carers Trust Fylde Coast** deliver a dementia awareness course for carers, hold a monthly peer support group for carers, run activities in their community house in Layton and have staff in GP surgeries to provide advice and signposting relating to carers services (including dementia).

**Alzhiemers Society** has not had a strong local presence since losing out on the dementia advisor and peer support contract (to Empowerment) in 2012. However, the organisation provides Dementia Advisors and Dementia Support Workers across other areas of the Fylde Coast and may have some capacity to support the work undertaken in Blackpool.

The service has recently engaged in the local dementia services forum for the first time.

**Dementia Services Forum** is a group which meets quarterly to share information, ideas and issues on the local dementia market.

The forum is chaired by Empowerment and provides excellent evidence of strong links and partnership working within the third sector for dementia.

## 5.8 Gaps in Services

- **Better referral process and information sharing:** It has been recognised via the Dementia Services Forum that there are some systemic issues meaning not all newly diagnosed people with dementia (via MAS) are accessing services. This is an action being picked up by Commissioning and providers in the dementia services forum.
- **Improve the dementia offer:** There is a need to support a younger population with dementia e.g. a younger population with alcohol related dementias for which there is no specialist provision; and to address the need of people with a learning disability who tend to develop dementia at an earlier age.
- Following the recent Cheshire West legal decision, due to the high numbers of people in Blackpool with dementia in residential care and lacking capacity, there are a significant number of people who are subject to **Deprivation of Liberty Safeguards** (DoLS). This impacts on workloads of staff (Best Interest Assessors) and is creating pressure on local advocacy services
- **Improve dementia awareness within public transport:** A new corporate transport tender has highlighted potential issues with taxi drivers requiring some dementia awareness training e.g. transporting clients to Keats. This is an action picked up in the Dementia Services Forum.
- **Create a Dementia Friendly Blackpool:** Engagement with local businesses continues to be a priority for Public Health, with a target for 40 local businesses and organisations to become dementia friends. Lessons can also be learned from successful approaches adopted in other areas

- **Action driven Dementia Action Alliance:** Work on the Dementia Action Alliance has thus far been about getting people round the table, there is a need now for all partners to be action focussed in order to drive changes in Blackpool
- **Consultation with people with dementia and their carers:** As identified at the Dementia Services Forum, work has started to consult with people with dementia and their carers about what gaps currently exist locally

Does the information submitted include any exempt information?

No

**List of Appendices:**

None

**6.0 Legal considerations:**

6.1 None

**7.0 Human Resources considerations:**

7.1 None

**8.0 Equalities considerations:**

8.1 No Equality Impact Assessment has been carried out

**9.0 Financial considerations:**

9.1 None

**10.0 Risk management considerations:**

10.1 None

**11.0 Ethical considerations:**

11.1 None

**12.0 Internal/ External Consultation undertaken:**

12.1 None

**13.0 Background papers:**

13.1 None